

# System Performance Measures

# Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.

**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

		Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
		Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1	Persons in ES and SH	5558	5845	5365	67	67	81	14	32	32	41	9
1.2	Persons in ES, SH, and TH	5947	6305	5761	87	86	97	11	43	42	50	8

b. This measure is based on data element 3.17

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

		Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
		Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1	Persons in ES, SH, and PH (prior to "housing move in")	5718	5825	5508	360	365	341	-24	88	99	105	6
1.2	Persons in ES, SH, TH, and PH (prior to "housing move in")	6120	6516	5966	390	385	364	-21	128	134	127	-7

# Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months (0 - 180 days)			Returns to Homelessness from 6 to 12 Months (181 - 365 days)			Returns to Homelessness from 13 to 24 Months (366 - 730 days)			Number of Returns in 2 Years	
	Revised FY 2019	FY 2020	Revised FY 2019	Current FY	% of Returns	Revised FY 2019	Current FY	% of Returns	Revised FY 2019	Current FY	% of Returns	Current FY	% of Returns
Exit was from SO	152	335	23	55	16%	19	45	13%	21	41	12%	141	42%
Exit was from ES	1210	1040	175	116	11%	87	88	8%	141	96	9%	300	29%
Exit was from TH	74	107	9	8	7%	2	8	7%	7	9	8%	25	23%
Exit was from SH	0	20	0	3	15%	0	1	5%	0	1	5%	5	25%
Exit was from PH	725	927	84	112	12%	53	86	9%	67	81	9%	279	30%
<b>TOTAL Returns to Homelessness</b>	<b>2161</b>	<b>2429</b>	<b>291</b>	<b>294</b>	<b>12%</b>	<b>161</b>	<b>228</b>	<b>9%</b>	<b>236</b>	<b>228</b>	<b>9%</b>	<b>750</b>	<b>31%</b>

# Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

## FY2019

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
		# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	144	22	15%	18	13%	20	14%	60	42%
Exit was from ES	1108	141	13%	75	7%	135	12%	351	32%
Exit was from TH	83	7	8%	3	4%	7	8%	17	20%
Exit was from SH	0	0		0		0			
Exit was from PH	701	71	10%	53	8%	63	9%	187	27%
<b>TOTAL Returns to Homelessness</b>	<b>2036</b>	<b>241</b>	<b>12%</b>	<b>149</b>	<b>7%</b>	<b>225</b>	<b>11%</b>	<b>615</b>	<b>30%</b>

# Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

## FY2018

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
		# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	148	26	18%	10	7%	12	8%	48	32%
Exit was from ES	852	124	15%	76	9%	101	12%	301	35%
Exit was from TH	124	10	8%	1	1%	8	6%	19	15%
Exit was from SH	0	0		0		0			
Exit was from PH	853	82	10%	68	8%	64	8%	214	25%
<b>TOTAL Returns to Homelessness</b>	<b>1977</b>	<b>242</b>	<b>12%</b>	<b>155</b>	<b>8%</b>	<b>185</b>	<b>9%</b>	<b>582</b>	<b>29%</b>

# Measure 3: Number of Homeless Persons

## Metric 3.1 – Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS). If a CoC did not conduct an unsheltered count in a particular FY, then the next-most recent unsheltered data are used.

	2019 PIT Count	2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1410	1405	-5
Emergency Shelter Total	964	1065	101
Safe Haven Total	23	29	6
Transitional Housing Total	377	234	-143
Total Sheltered Count	1364	1328	-36
Unsheltered Count	46	77	31

## Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	6181	6481	5996	-485
Emergency Shelter Total	5722	5995	5570	-425
Safe Haven Total	60	61	78	17
Transitional Housing Total	994	1033	600	-433

# Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

## Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	Current FY	Difference
Universe: Number of adults (system stayers)	199	220	21
Number of adults with increased earned income	13	16	3
Percentage of adults who increased earned income	7%	7%	0%

## Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	Current FY	Difference
Universe: Number of adults (system stayers)	199	220	21
Number of adults with increased non-employment cash income	71	84	13
Percentage of adults who increased non-employment cash income	36%	38%	2%

## Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	Current FY	Difference
Universe: Number of adults (system stayers)	199	220	21
Number of adults with increased total income	80	86	6
Percentage of adults who increased total income	40%	39%	-1%

## Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	Current FY	Difference
Universe: Number of adults who exited (system leavers)	592	395	-197
Number of adults who exited with increased earned income	129	109	-20
Percentage of adults who increased earned income	22%	28%	6%

## Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	Current FY	Difference
Universe: Number of adults who exited (system leavers)	592	395	-197
Number of adults who exited with increased non-employment cash income	80	74	-6
Percentage of adults who increased non-employment cash income	14%	19%	5%

## Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	Current FY	Difference
Universe: Number of adults who exited (system leavers)	592	395	-197
Number of adults who exited with increased total income	196	161	-35
Percentage of adults who increased total income	33%	41%	8%

# Measure 5: Number of Persons who Become Homeless for the First Time

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

## Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	5863	6065	5389	-676
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2115	2769	2626	-143
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3748	3296	2763	-533

## Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	6254	6483	5800	-683
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2356	3064	2899	-165
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3898	3419	2901	-518



# **Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects**

**This Measure is not applicable to CoCs in the FY 2020 (10/1/2019 - 9/30/2020) reporting period.**

# Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

This measures positive movement out of the homeless system and is divided into three tables: movement off the streets from Street Outreach (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

## Metric 7a.1 – Change in SO exits to temporary destinations, some institutional destinations, and permanent housing destinations

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	992	1579	610	-969
Of persons above, those who exited to temporary & some institutional destinations	100	107	101	-6
Of the persons above, those who exited to permanent housing destinations	239	270	174	-96
% Successful exits	34%	24%	45%	21%

## Metric 7b.1 – Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	5169	5184	4927	-257
Of the persons above, those who exited to permanent housing destinations	1567	1593	1530	-63
% Successful exits	30%	31%	31%	0%

## Metric 7b.2 – Change in PH exits to permanent housing destinations or retention of permanent housing

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	540	829	912	83
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	512	789	872	83
% Successful exits/retention	95%	95%	96%	1%